An improvement on last monthThe same as last monthA decline since last month



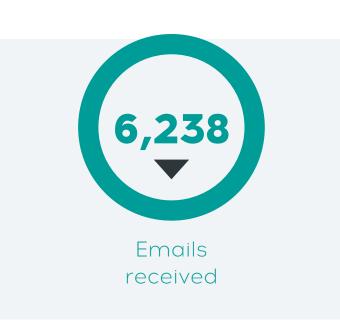
Customer Contact Centre

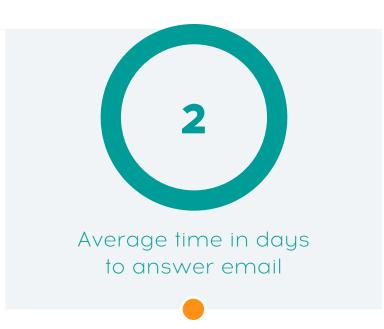












Repairs













Complaints











